

# Products

## Quality Manuals

ISO 9000, QS-9000, EN 46000, TS 16949 & AS 9100  
ISO 9001:2000

### Core Procedure Templates For ISO 9001-2000 Standard, and Internal Auditor

#### Training Packages On CD

PowerPoint Presentations with Work Shops  
Training Tools For the Quality Professional



Developed by Michael J. Dougherty, Registered RAB/IRCA Quality Systems Lead Auditor, AIAG QS-9000 Certified, and AS9100 Certified Practicing Registrar Lead Auditor and Principal Consultant for DBS Quality Management Int'l. The development of these manuals is based on actual certification audits conducted to the specific standard requirements. These easy-to-use templates do not try to fit your company into a preset definition. They allow you to fill in the blanks and answer prompts for customizing to your organization, without compromise of the quality system required elements.

#### **Manual Contents:**

- Definition section per ISO 8402/ISO 9000:2000
- Revision Control & System Overview
- Full coverage of the ISO 9001:2000, QS 9000, TS 16949 & AS 9100 standard for each element
- Each manual identifies specific procedures to be developed
- Provided in Microsoft Word on 3.5" Disk or CD

## Key Benefits:

Allows your company to begin the journey towards certification with startup packages and training tools. These packages include the initial tier 2 document and the core tier II documents developed to satisfy the requirements of the applicable standards, and at the same time provide you with the path and information to complete the development of your documented quality system required for certification. The addition of training CD's, this will provide the tools needed to conduct internal training of your organization, allowing you to adjust and segment each training session to the specific levels needed (i.e., management, supervisors, employees, and internal auditors).

## Quality Manual Template and Procedures For ISO 9001- 2000

### Fill-In-The-Blanks Quality Manual Template in Microsoft Word 6.0.

#### Configured In Two Formats:

**Format I** - Designed to correlate directly to the released ISO 9001- 2000 eight element system.

**Format II** - Designed to integrate the released ISO 9001- 2000 into the current twenty-element system to

Prevent a major rewrite of your current documented quality system.

Each format includes a list of applicable procedures needed to support each of the Elements of the ISO 9001- 2000 standard.

See the [publications order form](#) below for pricing and ordering. Indicate which format required or call to order at 215-368-6266.

### **ISO9001-2000 Core Procedure Templates**

Fill-In-The-Blanks Procedure Templates in Microsoft Word

These procedures address the ISO9001-2000 requirements for Top Management. They define the core process parameters to meet the intent of this new standard, and provide for further development of your quality management system based on the ISO9001-2000 process model.

**The Package Includes The Following Core Procedures:** Management Review, Customer Satisfaction, Continuous Improvement, Internal and External Customer Feedback, Analysis of Data, Quality Planning, Corrective Action, Preventive Action, Internal Audit, Training, Records Control, Nonconforming Product, Design Control, Engineering Document Control, and Document Control.

**In Addition, The Following Work Instructions Are Included:** Internal Audit Finding Report, Documentation Control Log, Documentation Change Notice, Documentation Change Request, Corrective Action Form, Corrective Action Log, Training Log, Engineering Document Control Log, Engineering Change Notice, Engineering Change Request, Design & Development Planning.

**Forms Also Included:** The Audit Finding Report, Documentation Control Log, Documentation Change Notice, Documentation Change Request, Documentation Control Request Log, Corrective Action, Corrective Action Log, Training Log, Engineering Change Request, Engineering Change Notice, Engineering Change Request Log, Engineering Document Number Log, Design & Development Planning.

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### **ISO9001-2000 and Internal Auditor Training Packages On CD**

#### **PowerPoint Presentations with Workshops Training Tools For the Quality Professional**

#### **The Training Packages:**

##### **PowerPoint ISO 9001-2000 Training on CD**

- Multi-Dynamic colored PowerPoint presentation of:
- The quality system process model
- The eight-element system
- Prepared workshops and answers
- Course test materials and answers
- Instructor notes for learning objectives

##### **PowerPoint ISO 9001-2000 Internal Auditor Training on CD**

- Multi-Dynamic colored PowerPoint presentation of:
- The quality system process model
- The eight-element system

#### Audit mechanics:

- The documented quality system audit
- Audit sampling & development of the audit checklist
- Conducting the audit, investigation, and psychology
- Audit management- "The Audit Model" - development of the activity process based audit plan and schedule
- Writing non-conformity statements and audit reports
- Corrective action implementation, follow-up/closure
- Quality system performance effectiveness evaluation
- Prepared workshops and answers
- Instructor notes for learning objectives

Call For Information and Demo Disk: 215-368-6266 or

E-mail: [mikedocrt@aol.com](mailto:mikedocrt@aol.com), or [deidradoc@aol.com](mailto:deidradoc@aol.com)

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