



DBS Quality Management Int'l.

894 Carriage Way, Lansdale, PA 19446

Ph.: 215-368-6266, Fax: 215-393-4873, e-mail: deidradoc@aol.com

Visit our Website @ dbsqualitymgmt.com

SAE AS-9100C

AS-9101D Supporting Audit Criteria

**Quality Management Systems - Requirements for Aviation, Space
and Defense Organizations**

8:30AM - 4:30PM

2012 Course Dates

Description: This course concentrates on the AS-9100 revision "C", aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, the application of AS9101D Audit Criteria/Requirements, and implementation strategies for certification preparation. This course also includes review of the requirements of AS9104. Note: This course will include AS9100 revision B as part of the AS9100 revision C Standard. Key aspect of the training are coverage of the Process Turtle Diagram Workshop, Objective Evidence Record (OER), and Process Effectiveness Assessment Report (PEAR), which are requirements in AS9101D and critical to the implementation of AS9100C.

Prerequisite: Understanding ISO 9001- 2008 is Essential. Understanding of AS9100 B is beneficial
Review of the AS-9100C and AS-9101D Standards prior to attendance would be beneficial.
Bring a copy to the training class.

Course Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA
IAQG AEA Aerospace, CMDCAS LA Medical Devices Certifications, AS9100C IAQG AATT Transition
18 Years ISO 9000, AS-9100, ISO 13485 Practicing Registrar Lead Auditor, QS9000 LA 10 years. Certified to

Course Outline

**Introduction, Status & time Line,
The AS 9100 revision C Applicability & Scope,
Overview of the Key Changes in AS9100C,
AS9104 Transition Rules,
Application of AS9101D,
The OER (Objective Evidence Report),
The PEAR (Process Evaluation Assessment Report),
Process Turtle Diagram Work Shop
Risk Management Requirements,
Project and Configuration Management,
Review of the AS9100 Revision C elements.**



Cost: \$395 per person - 10% Discount for 3 or more attendees.

Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$200.

Location: Holiday Inn, 1750 Summeytown Pike, Kulpville, PA 19443.

Phone: 215-368-3800 At Exit 31 (Lansdale), of the Northeast Extension of the PA Turnpike.

Left off exit ramp. Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Please register the following for the one day AS-9100 Rev. C and AS-9101D Standard Training. Check which date you/they will attend:

January 27 February 17 March 23 April 20 May 18 June 15

Print or Type Names:	1) _____		
	2) _____		
	3) _____		
Company:	_____		
Street:	_____		
City:	_____		
State:	_____		
Zip:	_____		
Phone:	Fax:	E-mail:	Alternate #:
Fill in Method of Payment:	Purchase Order # or Check or Money Order Enclosed:	Name on and Type of Credit Card:	
		Credit Card #:	Expiration Date:
			Total Amount Charge (US Dollars):
			\$ _____
PO, Check, Credit Card, or Money Order Payable to: DBS Quality Management Int'l.			



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2 DAY ISO 9001-2008
INTERNAL AUDITOR TRAINING
 8:30AM - 4:30PM
2012 Course Offering

Description: This program is designed to develop internal quality management systems auditing skills for implementation to meet the requirements of ANSI/ISO/ASQ 9001-2008 standard. Covered will be the process model concept, specific requirements within each clause of the standard and interpretations, development of auditing techniques, planning, and management of the internal audit process. The course will provide for the understanding of quality management system auditing in accordance with ISO 19011, Guidelines For Auditing Quality Management Systems. The scope of this seminar will include a review of quality management systems (QMS) concepts and interpretation, the Registrar's point of view, the audit process and mechanics, audit management, and audit reporting and corrective action follow-up. The course is conducted by a practicing Registrar Lead Auditor, providing first hand information on how best to conduct internal audits to prepare for certification, certification upgrade, or to maintain certification status. Course format is lecture and interactive group workshops.

Each attendee will receive procedures, work instructions and forms templates in accordance with ISO 9001-2008, for internal audits, corrective and preventive action, management review, Audit Checklist and Audit Planning Templates on CD.

Prerequisite: Review of the ISO 9001-2008 Standard prior to attendance would be beneficial. Bring a copy to the training class.

Course Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA
 IAQG AEA Aerospace, CMDCAS LA Medical Devices Certifications
 18 Years ISO 9000, AS-9100, ISO 13485 Practicing Registrar Lead Auditor, QS9000 LA 10 years

Cost: \$595 per person two day program; \$350 for the first day only. 10% Discount for 3 or more attendees
 Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$200.

Location: Holiday Inn, Inn At Towamencin, 1750 Sumneytown Pike, Kulpville, PA 19443. Phone: 215-368-3800
 At Exit 31 (Lansdale), of the Northeast Extension of the PA Turnpike. Left off exit ramp. Hotel on immediate right.
 Please be sure to reserve your overnight room early if needed.

Please register the following for the 2 Day ISO 9001-2008 Internal Auditor Course

March 29 & 30, 2012 May 10 & 11, 2012

Print or Type Names:	1)		
	2)		
	3)		
Company:			
Street:			
City:			
State:			
Zip:			
Phone:		Fax:	E-mail:
Alternate #:			
Fill in Method of Payment:	Purchase Order # or Check or Money Order Enclosed:	Name on and Type of Credit Card:	
		Credit Card #:	Expiration Date:
			Total Amount Charge (US Dollars):
			\$
PO, Check, Credit Card, or Money Order Payable to: DBS Quality Management Int'l.			



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2 DAY ISO 9001-2008
INTERNAL AUDITOR TRAINING
 Course Outline, Objectives and Agenda

Course Outline and Objectives

- Develop an understanding of the quality management system principles and the process model.
- Detailed examination and interpretation of the ISO9001:2008 elements.
- Continual effectiveness improvement focus and specific audit points.
- Audit mechanics: Auditing the documentation - the documented quality system audit.
- Audit mechanics: Audit sampling and development of the audit checklist.
- Audit mechanics: Conducting the audit, investigation, and psychology.
- Audit mechanics: Audit management - development of the activity/process based audit plan and schedule.
- Audit mechanics: Writing non-conformity statements and audit reports.
- Corrective action implementation, follow-up and closure process.
- Effectiveness evaluation of quality system performance based on audit results for management review.
- Audit skill development through individual, team & roll play workshops sessions.

AGENDA	
<i>Day 1 ISO-9001-2008 Training</i>	
<u>8:30 AM - 9:00 AM</u> Introduction	<u>1:00 PM - 2:15 PM</u> Element 7
<u>9:00 AM - 10:00 AM</u> Elements 0 - 4	<u>2:15 PM - 2:45 PM</u> Work Shop 3 & Discussion
<u>10:15AM to 10:45AM</u> Work Shop 1 & Discussion	<u>3:00 PM to 4:00 PM</u> Element 8
<u>10:45 AM - 11:30 AM</u> Elements 5 and 6	<u>4:00 PM - 4:30 PM</u> Work Shop 4 & Discussion
<u>11:30 AM - 12:00 PM</u> Work Shop 2 & Discussion	

12:00PM - 1:00PM

Lunch

AGENDA	
<i>Day 2 ISO-9001-2008 Training Implementation and Auditor Mechanics</i>	
<u>8:30 AM - 9:15 AM</u> Audit Mechanics Work Shop 5 – The Documentation Review – Quality Manual Audit	<u>1:00 PM - 1:45 PM</u> Audit Mechanics - Audit Management, Audit Plan/Schedule, Investigation & Psychology
<u>9:15 AM – 9:45 AM</u> Audit Mechanics – Preparing For An Audit, The Audit Sample	<u>1:45 PM - 2:30 PM</u> Audit Reporting - The Audit Report, Corrective Action Report, and Effectiveness Analysis
<u>10:00AM to 10:30AM</u> Work Shop 6 - Application Of The Elements To A Sample	<u>2:45 PM – 3:00 PM</u> Audit Reporting – Nonconformity Statement
<u>10:30 AM - 11:00 AM</u> Audit Mechanics - Preparing for An Audit, The Audit Checklist	<u>3:00 PM - 4:00PM</u> Work Shop 8 – Internal Audit Role Play
<u>11:00 AM - 12:00 PM</u> Work Shop 7 - Audit Checklist	<u>4:00 PM - 4:30 PM</u> Course Summary and Open Discussion

12:00PM - 1:00PM

Lunch



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**1/2 Day ISO/AS9100C
 Management Training**
On-Site Training 3- 4 Hours AM or PM

Description: This program is designed to provide an understanding of Management's role for implementation of the ISO 9001-2008 and the specific key adders associated with the AS9100 revision C standard and the Supporting AS9101D management system requirements. The scope of the training will include a review of quality management systems (QMS) concepts with specific focus on Management responsibilities, how the standard provides value added processes for bottom line results, business operation's effectiveness and productivity. Key aspect of the training are coverage of the Process Turtle Diagram, Objective Evidence Record (OER), and Process Effectiveness Assessment Report (PEAR), which are requirements in AS9101D and critical to the implementation of AS9100C. Additional discussions include the Registrar's point of view and implementation of management strategies. The course is conducted by a practicing Registrar Lead Auditor and Business Manager, providing first hand information on how best to prepare for certification, certification upgrade, or to maintain certification status. Course format is lecture and feedback discussions.

Prerequisite: Review of the Standard AS9100C specifically and/or ISO 9001-2008 would be beneficially- bring a copy to class.

Course Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA
 IAQG AEA Aerospace, CMDCAS LA Medical Devices Certifications
 18 Years ISO 9000, AS-9100, ISO 13485 Practicing Registrar Lead Auditor, QS9000 LA 10 years.
 Certified to AS9100C IAQG AATT Transition

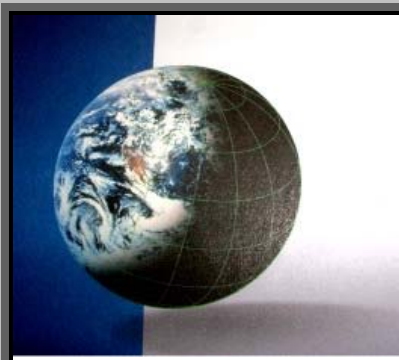


Course Agenda

**Introduction-ISO 9001-2008
 Concept and "The Process
 Model",
 The Process Turtle
 Diagram,
 PEAR (Process
 Effectiveness Assessment
 Report),
 AS9100C/AS9101D OER
 (Objective Evidence
 Record),
 Risk Management,
 Management's Role and
 Responsibility,
 Open Discussion**



1/2 Day ISO/AS9100C Management Training Offered On-Site Call or E-mail for Pricing.



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Work Shop

AS9101D Implementation/Audit Criteria

Application of SAE AS-9100C

Quality Management Systems - Requirements for Aviation, Space and Defense Organizations

One Day 8:30 AM to 4:30 PM

Description: This course/work shop concentrates on the application of AS9101D Implementation and Audit Criteria/Requirements, which reflect the foundation needed for implementation of AS9100 Revision C, and implementation strategies for certification preparation. The focus of the work shop is to understand the business process model; to enable the development of the internal process maps and metrics using the Process Turtle Diagram Method (other methods will be presented). Reviews the requirements associated with the Process Effectiveness Assessment Report (PEAR) and the Objective Evidence Record (OER), which are used by the Registrar Auditor to assess the business processes. The work shop includes presentation on risk management tools and a work shop on application of Risk Management on the business processes. Development Process Diagrams with Metrics needed to successfully meet the intent of AS9100 revision C. Note: This course is made up of lecture, Process Turtle Diagram development work shop, and Risk Management work shop.

Prerequisite: Review of the AS-9100C and AS-9101D Standards prior to attendance would be beneficial.
Bring a copy to the training class.

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IAQG AEA Aerospace, CMDCAS LA Medical Device Certifications, AS9100C IAQG AATT Transition
18 Years ISO 9000, AS-9100, ISO 13485 Practicing Registrar Lead Auditor, QS9000 LA 10 years.



Course Outline

Introduction,
Key Changes in AS9100C,
Application of AS9101D,
Process Turtle Diagram Work Shop,
Business Process Metrics,
The PEAR (Process Effectiveness Assessment Report),
The OER (Objective Evidence Record),
Risk Management Requirements and Work Shop.



This One Day Work Shop Training Program is offered Currently On-site Training Program; Call or E-mail for Pricing.

Course also offered as a public work shop dates TBD. Call for Dates if not listed on our Website. Cost and location listed below:

Cost: \$450 per person - 10% Discount for 3 or more attendees.

Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$200.

Location: Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443.

Phone: 215-368-3800 At Exit 31 (Lansdale), of the Northeast Extension of the PA Turnpike.

Left off exit ramp. Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Print or Type Names:	1)	2)	3)
Company:			
Street:			
City:			
State:			
Zip:			
Phone:	Fax:	E-mail:	Alternate #:
Fill in Method of Payment:	Purchase Order # or Check or Money Order Enclosed:	Name on and Type of Credit Card:	
		Credit Card #:	Expiration Date:
			Total Amount Charge (US Dollars): \$
PO, Check, Credit Card, or Money Order Payable to: DBS Quality Management Int'l.			