



DBS Quality Management Int'l.
 894 Carriage Way, Lansdale, PA 19446
 Ph.: 215-368-6266, e -mail: deidradoc@aol.com, or mikedocrt@aol.com
 Visit our Website @ dbsqualitymgmt.com

2 DAY ISO 9001:2015 INTERNAL AUDITOR TRAINING
8:30 AM - 4:30 PM Each Day

2020 Winter-Spring Training - 2 Sessions Offered

Course Description

Day 1: Understanding the ISO 9001:2015 Standard. This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Course format is lecture, discussion, and learning feedback workshops. See agenda for details.

Day 2: Audit Mechanics-Process Based Audit Methodology. This day is designed to develop internal quality management systems auditing skills using the process approach. Attendees will use the understanding from Day 1 and apply that material to the auditing process. Course format is lecture plus discussion, and audit skill development involves individual, team and interactive role play sessions. See agenda for details.

Note: Those who attend the full 2-day program will receive Auditing Checklists, Internal Audit Procedure, and Process Audit Report Forms in Microsoft Word. All will receive process diagram forms also in Microsoft Word.

Prerequisite: Please read the ISO 9001:2015 Standard and bring a copy of the Standard to the training.

Who Should Attend: Individuals who will perform audits to the ISO 9001:2015 Standard and anyone engaged in the development of the quality management system will benefit from this training, to meet certification requirement or to maintain existing certification. This course is configured for beginners as well as seasoned professionals.

Course Instructor: Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA
 24 Years Practicing Registrar Lead Auditor

Cost: \$875 per person, 10% Discount for 3 or more attendees.
 Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$450/person.

Location: Holiday Inn, Inn at Towamencin, 1750 Sumneytown Pike, Kulpsville, PA 19443. Phone: 215-368-3800
At Exit 31 (Lansdale) of the Northeast Extension of the PA Turnpike.
Right off exit ramp EZ pass or left after the cash toll booths.
Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Please register the following for the two-day ISO 9001:2015 Internal Auditor Training. Check the dates you/they will attend:

- January 23 and 24, 2020 April 2 and 3, 2020

Print or Type Names:			
Company:			Street:
City:	State:	Zip:	
Phone:	Fax:	E-mail:	
Fill in Method of Payment			
Purchase Order #	<input type="checkbox"/> Enclosed Check	<input type="checkbox"/> Money Order Enclosed	Total Amount (US)
			\$
PO, Check, or Money Order Payable to DBS Quality Management Int'l.			



DBS

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2 DAY ISO 9001:2015 INTERNAL AUDITOR TRAINING 8:30 AM - 4:30 PM Each Day

Agenda

Day 1

Understanding the ISO 9001:2015

- ❖ Introduction, Higher Level Structure - QMS Principles, Scope
- ❖ Context Requirements
- ❖ Documentation Methods
- ❖ Leadership Requirements
- ❖ Planning the QMS and Risk Requirements
- ❖ Support and Operations Requirements
- ❖ Performance and Improvement Requirements
- ❖ Planning for Implementation
- ❖ Understanding through feedback workshops

Day 2

Audit Mechanics - Process Based Audit Methodology

- ❖ The Auditor, Auditee, Audit & Audit Preparation
- ❖ Auditing Documented Information
- ❖ Develop the Process Audit Plan
- ❖ Process Audit Preparation
- ❖ Auditing Metrics, Goals and Performance
- ❖ Auditing for Compliance
- ❖ Writing the Process Audit Report
- ❖ Root Cause Analysis & Corrective Action Plan
- ❖ Corrective Action Verification and Closure
- ❖ Audit skill development through individual, team, and role play sessions



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AS9100D
 Quality Management Systems –
 Requirements for Aviation, Space and Defense Organizations
 8:30AM - 4:30PM
2020 Winter-Spring Training- 2 Sessions Offered

Day 1: Understanding the ISO 9001:2015 Standard the Base Requirements for AS9100D-2016 Standard. This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management’s role, business operational processes tied to metrics (Key Performance Indicators, “KPI’s”), the application of the “Risk Management Process” and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Course format is lecture, discussion, and learning feedback workshops.

Day 2: AS9100D-2016 Additional Requirements to ISO 9001:2015. This day concentrates on the AS9100 revision “D” (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/Requirements, AS9104/1, the OASIS database and implementation strategies for certification preparation. Key additional requirements of AS9100D-2016 will be reviewed. A specific focus is the review of the “Most Common Nonconformities” associated with companies seeking to achieve AS9100D certification, maintain their certification, or upgrade from ISO9001:2015 certification. Understanding through study workshops

Prerequisite: Please read the AS9100D-2016 Standard and bring a copy of the Standard to the training.

Who Should Attend: Individuals who need to understand the requirements of AS9100D-2016 Standard to meet certification requirement or to maintain existing certification.

Course Instructor: Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA
 24 Years Practicing Registrar Lead Auditor

Cost: \$875 per person, 10% Discount for 3 or more attendees.


Note: For those already trained to ISO9001:2015, can attend Day 2 only: Cost \$525 per person
 Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$450/person.

Location: Holiday Inn, Inn at Towamencin, 1750 Sumneytown Pike, Kulpsville, PA 19443. Phone: 215-368-3800
At Exit 31 (Lansdale) of the Northeast Extension of the PA Turnpike.
Right off exit ramp EZ pass or left after the cash toll booths.
Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Please register the following for the two-day AS9100D-2016 Standard Training. Check the dates you/they will attend:

March 19 and 20, 2020 June 11 and 12, 2020

	Print or Type Names:		
Company:		Street:	
City:	State:		Zip:
Phone:	Fax:	E-mail:	
Fill in Method of Payment			
Purchase Order #	<input type="checkbox"/> Enclosed Check	<input type="checkbox"/> Money Order Enclosed	Total Amount (US)
			\$
PO, Check, or Money Order Payable to DBS Quality Management Int'l.			



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1 DAY ISO 9001-2015 TRAINING
8:30 AM - 4:30 PM

2020 Winter-Spring Training - 2 Sessions Offered

Course Description

Understanding the ISO 9001:2015 Standard: This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. Training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Course format is lecture, discussion, and learning feedback workshops.

Agenda

- ❖ Introduction, Higher Level Structure - QMS Principles, Scope
- ❖ Context Requirements
- ❖ Documentation Methods
- ❖ Leadership Requirements
- ❖ Planning the QMS and Risk Requirements
- ❖ Support and Operations Requirements
- ❖ Performance and Improvement Requirements
- ❖ Planning for Implementation
- ❖ Understanding Through Feedback Workshops

Prerequisite: Please read the ISO 9001:2015 Standard and bring a copy of the Standard to the training.

Who Should Attend: Individuals who need to understand the requirements of ISO 9001:2015 Standard to meet certification requirement or to maintain existing certification. This course is configured for beginners as well as seasoned professionals.

Course Instructor: Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA
 24 Years Practicing Registrar Lead Auditor

Cost: \$525 per person, 10% Discount for 3 or more attendees.
 Includes training materials and continental breakfast. Lunch is on your own.

Cancellations received less than 10 days prior to course date will be assessed \$350/person.

Location: Holiday Inn, Inn at Towamencin, 1750 Sunneytown Pike, Kulpsville, PA 19443. Phone: 215-368-3800
At Exit 31 (Lansdale) of the Northeast Extension of the PA Turnpike.
Right off exit ramp EZ pass or left after the cash toll booths.
Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Please register the following for the one-day ISO 9001:2015 Standard Training. Check the date you/they will attend:

January 23, 2020 **April 2, 2020**

Print or Type Names:			
Company:		Street:	
City:		State:	Zip:
Phone:		Fax:	E-mail:
Fill in Method of Payment			
Purchase Order #	<input type="checkbox"/> Enclosed Check	<input type="checkbox"/> Money Order Enclosed	Total Amount (US)
			\$
PO, Check, or Money Order Payable to DBS Quality Management Int'l.			



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ROOT CAUSE CORRECTIVE ACTION (RCCA) TRAINING
Half Day 8:30 AM - 12:30 PM
2020 Winter-Spring Training - 2 Sessions Offered

Course Description

This course is designed to provide an understanding of root cause corrective action (RCCA) process flow and implementation. The training will examine various problem scenarios and application of root cause methods of analysis. Key points of focus covered are Containment, Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and effectiveness of actions taken. Course format is lecture, discussion, and learning through case study workshops.

Agenda

- **Introduction RCCA**
- **Containment**
- **Correction**
- **Analysis of the Problem: Methods/Risk**
- **Root Cause Corrective Action**
- **CA Plan Implementation**

Prerequisite: None

Who Should Attend: Individuals who need to understand and respond to various cited nonconformities from customers, audits, nonconforming processes, nonconforming process outputs, supplier nonconformities, or any deficiency that requires root cause corrective action to prevent reoccurrences. Management, production, service, quality, auditors and technical personnel who must respond to corrective action request and evaluate responses. This course is configured for beginners as well as seasoned professionals.

Course Instructor: Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA
 24 Years Practicing Registrar Lead Auditor

Cost: \$325 per person, 10% Discount for 3 or more attendees.
 Includes training materials and continental breakfast.

Cancellations received less than 10 days prior to course date will be assessed \$200/person.

Location: Holiday Inn, Inn at Towamencin, 1750 Sunneytown Pike, Kulpsville, PA 19443. Phone: 215-368-3800
At Exit 31 (Lansdale) of the Northeast Extension of the PA Turnpike.
Right off exit ramp EZ pass or left after the cash toll booths.
Hotel on immediate right. Please be sure to reserve your overnight room early if needed.

Please register the following for the one-day Root Cause Corrective Action Training. Check the date you/they will attend:

March 27, 2020 **May 21, 2020**

Print or Type Names:			
Company:		Street:	
City:		State:	Zip:
Phone:		Fax:	E-mail:
Fill in Method of Payment			
Purchase Order #	<input type="checkbox"/> Enclosed Check	<input type="checkbox"/> Money Order Enclosed	Total Amount (US)
			\$
PO, Check, or Money Order Payable to DBS Quality Management Int'l.			