



**DBS**

# DBS Quality Management Int'l

ISO 9001/AS9100/ISO13485

Quality Systems Assessments, Training & Development  
Access Database Development and Lean Six Sigma Implementation

Web Site: [dbsqualitymgmt.com](http://dbsqualitymgmt.com)

## 2021 Fall Training Programs

All Training will be delivered virtually using Zoom. Onsite and Hotel Training will resume pending the end of the pandemic.  
If our preset dates do not fit your schedule, we can arrange dates to meet your needs, as they are Virtual.

Course Dates	Course	Cost/Person
<p><u>5 Sessions</u></p> <p>September 1 &amp; 2</p> <p>September 23 &amp; 24</p> <p>October 20 &amp; 21</p> <p>November 17 &amp; 18</p> <p>December 14 &amp; 15</p>	<p><b>2 Day ISO 9001:2015 Training &amp; Internal Auditor Training</b></p> <p><b>Day 1: Understanding the ISO 9001:2015 Standard Requirements.</b> Prerequisite: None. Bring a copy of the ISO 9001:2015 Standard to the training.</p> <ul style="list-style-type: none"> <li>❖ Higher Level Structure - QMS Principles, Scope</li> <li>❖ Context Requirements</li> <li>❖ Documentation Methods</li> <li>❖ Leadership Requirements</li> <li>❖ Planning the QMS and Risk Requirements</li> <li>❖ Support and Operations Requirements</li> <li>❖ Performance and Improvement Requirements</li> <li>❖ Planning for Implementation</li> <li>❖ Understanding through feedback workshops</li> </ul> <p><b>Day 2: Audit Mechanics-Process Auditing Methodology, Based on ISO9001</b> Prerequisite: Understanding the ISO 9001:2015 Standard Requirements</p> <ul style="list-style-type: none"> <li>❖ The Auditor, Auditee, Audit, and Audit Preparation</li> <li>❖ Auditing Documented Information</li> <li>❖ Develop the Process Audit Plan</li> <li>❖ Process Audit Preparation</li> <li>❖ Auditing Metrics, Goals and Performance</li> <li>❖ Auditing for Compliance</li> <li>❖ Writing the Process Audit Report</li> <li>❖ Root Cause Analysis &amp; Corrective Action Plan</li> <li>❖ Corrective Action Verification and Closure</li> <li>❖ Audit skill development through individual, workshop sessions</li> </ul>	<p><b>\$875/person for the 2 Day program</b></p> <p><b>\$525/person Those Attending only 1 Day ISO9001 Training or Internal Auditor Training</b></p>
<p><u>2 Sessions</u></p> <p>October 7</p> <p>November 10</p>	<p><b>1 Day AS9100 D Standard Training</b></p> <p>Prerequisite: Understanding the ISO 9001:2015 Requirements as indicated above</p> <p><b>AS9100D-2016 Additional Requirements to ISO 9001:2015</b> This day concentrates on the AS9100 revision "D" (2016) aerospace supplements over and above the requirements of the ISO 9001-2015 Standard, the application of AS9101F Audit Criteria/ Requirements, AS9104/1, Application of OASIS database and implementation strategies for certification preparation. Understanding through study workshops</p>	<p><b>\$525/person</b></p>
<p><u>2 Sessions</u></p> <p>October 28</p> <p>December 9</p>	<p><b>½ Day ROOT CAUSE CORRECTIVE ACTION (RCCA) TRAINING</b></p> <p>Prerequisite: None. Bring a copy of the ISO 9001:2015 Standard to the training.</p> <p>This course is designed to provide an understanding of root cause corrective action (RCCA) process flow and implementation. The training will examine various problem scenarios and application of root cause methods of analysis. Key points of focus covered are Containment, Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and effectiveness of actions taken. Course format is lecture, discussion, and learning through case study workshops.</p>	<p><b>\$325/person</b></p>
<p><u>Sessions</u></p> <p>We will try to Accommodate dates per Your Company's Needs</p>	<p><b>½ Day ISO 9001 Quality Management System Management Training</b> <b>Applications: ISO 9001:2015, AS9100D, IATF 16949:2016</b></p> <p>Prerequisite: None. Bring a copy of the ISO 9001:2015 Standard to the training.</p> <ul style="list-style-type: none"> <li>❖ Introduction and QMS Principles</li> <li>❖ Context of the Organization Requirements</li> <li>❖ Management Leadership Requirements</li> <li>❖ Planning and Risk Management Requirements</li> <li>❖ Performance Metrics/KPI Requirements</li> <li>❖ Summarized Planning for Implementation</li> </ul>	<p><b>\$325/person</b></p>

**Principal Instructor:** Michael J. Dougherty, ISO QMSLA, IAQG AS AEA, Certified Lead Auditor ISO 9001 and AS 9100 Registrar Lead Auditor

**Courses Include:** Training material sent via US Mail prior to the training. Virtual Training using Zoom Platform  
Full Day Courses run from 9:00 AM to 4:00 PM. Half day courses run from 9:00 AM to 12:00 PM  
**10% Discount for 3 or more attendees**

**Note:** Pending the end of the pandemic, public training will resume at the **Holiday Inn, 1750 Summeytown Pike, Kulpville, PA 19443.** Ph. (215) 368-3800. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike.

**Contact Deidra to register. e-mail: [deidradoc@aol.com](mailto:deidradoc@aol.com) 215-816-4547, or Mike [mikedocrt@aol.com](mailto:mikedocrt@aol.com) 215-816-5656**  
**Registration Form on our Web site Training page: [www.dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)**