



DBS Quality Management Int'l.
 894 Carriage Way, Lansdale, PA 19446
 E -mail: deidradoc@aol.com, Ph.: 215-816-4547, or mikedocrt@aol.com Ph.: 215-816-5656
 Visit our Website @ dbsqualitymgmt.com

ISO 9001:2015 and Internal Auditor Training
One or Two-Day Programs
9:00 AM - 4:00 PM Each Day
2021 Winter-Spring Training - 6 Sessions Offered

All Training will be delivered virtually using Zoom. Onsite and Hotel Training will resume pending the end of the pandemic

Course Description

Day 1: Understanding the ISO 9001:2015 Standard. Prerequisite: None. Bring a copy of the ISO 9001:2015 Standard to the training.
 This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management’s role, business operational processes tied to metrics (Key Performance Indicators, “KPI’s”), the application of the “Risk Management Process” and review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. Course format is lecture, discussion, and learning feedback workshops. See agenda for details.

Day 2: Audit Mechanics-Process Based Audit Methodology. Prerequisite: Understanding the ISO 9001:2015 Standard Requirements.
 This day is designed to develop internal quality management systems auditing skills using the process approach. Attendees will use the understanding from Day 1 and apply that material to the auditing process. Course format is lecture plus discussion, and audit skill development involves individual, team and interactive workshop sessions. See agenda for details.

Note: Those who attend the full 2-day program will receive Auditing Checklists, Internal Audit Procedure, and Process Audit Report Forms in Microsoft Word. All will receive process diagram forms also in Microsoft Word.

Who Should Attend: Individuals who will perform audits to the ISO 9001:2015 Standard and anyone engaged in the development of the quality management system will benefit from this training, to meet certification requirement or to maintain existing certification. This course is configured for beginners as well as seasoned professionals.

Course Instructor: Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA
 24 Years Practicing Registrar Lead Auditor

Cost: \$875 per person for the two-day program. 10% Discount for 3 or more attendees.

Cost: \$525 per person for one day of training. 10% Discount for 3 or more attendees.

Cancellations received less than 10 days prior to course date will be assessed a cancellation charge per person.

Training material sent via US Mail prior to the training. Virtual Training using Zoom Platform

Note: Pending the end of the pandemic, public training will resume at the Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215) 368-3800. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike.

To register the for the two-day ISO 9001:2015 & Internal Auditor Training Check the box indicating both days.

If you plan on attending only 1 day circle the date you want to attend. ISO9001:2015 Training is Day 1; Internal Auditor Training is Day 2.

January 14 & 15 February 18 & 19 March 18 & 19 April 22 & 23 May 19 & 20 June 17 & 18

Print or Type Names:			
Company:	Street:		
City:	State:	Zip:	
Phone:	Fax:	E-mail:	
Fill in Method of Payment			
Purchase Order #	<input type="checkbox"/> Enclosed Check	<input type="checkbox"/> Money Order Enclosed	Total Amount (US)
			\$
PO, Check, or Money Order Payable to DBS Quality Management Int'l.			

	<p align="center"><i>DBS Quality Management Int'l.</i> 894 Carriage Way, Lansdale, PA 19446 E -mail: deidradoc@aol.com, Ph.: 215-816-4547, or mikedocrt@aol.com Ph.: 215-816-5656 Visit our Website @ dbsqualitymgmt.com</p> <p align="center">ISO 9001:2015 and Internal Auditor Training One or Two-Day Programs 9:00 AM - 4:00 PM Each Day</p>
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Agenda

Day 1

Understanding the ISO 9001:2015

- ❖ Introduction, Higher Level Structure - QMS Principles, Scope
- ❖ Context Requirements
- ❖ Documentation Methods
- ❖ Leadership Requirements
- ❖ Planning the QMS and Risk Requirements
- ❖ Support and Operations Requirements
- ❖ Performance and Improvement Requirements
- ❖ Planning for Implementation
- ❖ Understanding through feedback workshops

Day 2

Audit Mechanics - Process Based Audit Methodology

- ❖ The Auditor, Auditee, Audit & Audit Preparation
- ❖ Auditing Documented Information
- ❖ Develop the Process Audit Plan
- ❖ Process Audit Preparation
- ❖ Auditing Metrics, Goals and Performance
- ❖ Auditing for Compliance
- ❖ Writing the Process Audit Report
- ❖ Root Cause Analysis & Corrective Action Plan
- ❖ Corrective Action Verification and Closure
- ❖ Audit skill development through individual, team and interaction workshops