



**DBS Quality Management Int'l**  
 ISO 9001/AS9100/ISO 13485/TS16949  
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 Visit our Website @ [dbsqualitymgmt.com](http://dbsqualitymgmt.com)  
**ISO 9001/AS9100D/TS16949:2016**  
**1/2 Day Management Training**  
**Half Day 9:00 AM - 12:00 PM**  
**2021 Winter-Spring Training - 2 Sessions Offered**

**All Training will be delivered virtually using Zoom. Onsite and Hotel Training will resume pending the end of the pandemic**

**Description:** This program is designed to provide an understanding of Management's role for implementation of the Quality Management System baseline requirements of the ISO Series Standards; which provides the basis for many other standards and regulations. The scope of the training will include a review of quality management systems (QMS) concepts with specific focus on management leadership, management's role and accountability, context of the organization, responsibility of the process owners, business operations performance effectiveness, metrics and improvement; how the standard provides value added tools for bottom line results, and risk management. Additional discussions include the Registrar's point of view and implementation of management strategies. The course is conducted by a practicing Registrar Lead Auditor and Business Manager, providing first-hand information; the Registrar's expectations as to what must be in place from a management perspective; how best to prepare for certification, certification upgrade, or to maintain certification status. Course format is lecture and discussion.

**Prerequisite: None. Bring a copy of the ISO 9001:2015 Standard to the training.**

**Who Should Attend:** Senior Management, Staff Managers and Management in charge of specific business operating processes: i.e., Customer Service, Quality Control, Design/Engineering, Purchasing, Inventory/Storage, Shipping/Receiving, Production/Production Planning, Service, etc. This course is configured for all managers who are responsible for the business operating segments.

**Course Agenda**

- Introduction and QMS Principles
- Context of the Organization Requirements
- Management Leadership Requirements
- Planning and Risk Requirements
- Performance Metrics/KPI Requirements
- Summarized Planning for Implementation

**Course Instructor:** Michael J. Dougherty, Certified QMS Lead Auditor, IAQG AEA, CMDCAS LA  
 24 Years Practicing Registrar Lead Auditor

**Cost:** \$325 per person, 10% Discount for 3 or more attendees.

**Cancellations received less than 10 days prior to course date will be assessed a cancellation charge per person.**

**Training material sent via US Mail prior to the training. Virtual Training using Zoom Platform**

**Note:** Pending the end of the pandemic, on-site, and public training will resume at the Holiday Inn, 1750 Sumneytown Pike, Kulpville, PA 19443. Ph. (215) 368-3800. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike.

**Please register the following for the Half-day Management Training. Check the date you/they will attend:**

February 12                       April 8

<b>Print or Type Names:</b>			
<b>Company:</b>	<b>Street:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>	
<b>Phone:</b>	<b>Fax:</b>	<b>E-mail:</b>	
<b>Fill in Method of Payment</b>			
<b>Purchase Order #</b>	<input type="checkbox"/> <b>Enclosed Check</b>	<input type="checkbox"/> <b>Money Order Enclosed</b>	<b>Total Amount (US)</b>
			\$
<b>PO, Check, or Money Order Payable to DBS Quality Management Int'l.</b>			