



**DBS**

# DBS Quality Management Int'l

ISO 9001, AS 9100/AS 9110/AS 9120

Quality Systems Assessments, Training & Development  
Access Database Development and Lean Six Sigma Implementation

Web Site: [dbsqualitymgmt.com](http://dbsqualitymgmt.com)

## 2023 Fall Training Schedule

All Training will be delivered virtually using Zoom. Onsite Training: Call or email for details/quotation  
If any of our preset dates do not fit your schedule, we can arrange dates to meet your needs.

| Course Dates   | Course  | Cost/Person   |
|--|---|---|
| <p><u>3 Sessions</u></p> <p>September 28 &amp; 29</p> <p>November 2 &amp; 3</p> <p>December 14 &amp; 15</p>  | <p><b>2 Day ISO 9001:2015 Training &amp; Internal Auditor Training</b></p> <p><b>Day 1: Understanding the ISO 9001:2015 Standard.</b><br/> <b>Prerequisite: None.</b><br/> This day is designed to provide an understanding of ANSI/ISO/ASQ 9001:2015 quality management systems requirements for implementation. The training will examine the 10 specific clauses of the standard, Management's role, business operational processes tied to metrics (Key Performance Indicators, "KPI's"), the application of the "Risk Management Process" and a review of examples. A key aspect of the course presents methods to document your business management processes to meet the requirements of the standard. The course format is lecture, discussion, and learning feedback workshops.</p> <p><b>Day 2: Audit Mechanics-Process Based Audit Methodology.</b><br/> <b>Prerequisite: Understanding the ISO 9001:2015 Standard Requirements.</b><br/> This day is designed to develop internal quality management systems auditing skills using the process approach. Attendees will use the understanding from Day 1 and apply that material to the auditing process. The course format is lecture plus discussion, and audit skill development involves individual, team, and interactive workshop sessions and role play.</p>   | <p><b>\$875/person for the 2 Day program</b></p> <p><b>\$255/person Those Attending only 1 Day. ISO9001 Training or Internal Auditor Training</b></p> |
| <p><u>2 Sessions</u></p> <p>October 20</p> <p>November 17</p>  | <p><b>1 Day AS9100 D Standard Training</b></p> <p><b>Prerequisite: Understanding the ISO 9001:2015 Requirements as indicated above.</b></p> <p><b>AS9100D Additional Requirements to ISO 9001:2015.</b> This day concentrates on the AS9100 revision "D" aerospace supplements to the requirements of the ISO 9001-2015 Standard. The application of AS9101 Requirements for Conducting Audits to AS9100D, and AS9104 Requirements for Certification to AS9100D. <b>These requirements have changed resulting in a significant impact on your certification and certification process,</b> whether Initial Certification, Surveillance, or Renewal assessments. How to interact with the OASIS database which is the method AS9100 Audits are conducted. Discussions include implementation strategies and a review of the "Most Common Nonconformities" encountered during certification, maintaining certification or upgrading from ISO9001:2015 certification. Understanding through study workshops.</p>   | <p><b>\$525/person</b></p>  |
| <p>Training Virtual using Zoom. Onsite Training Available: Call or email for details/quotation We will try to accommodate dates per your company's Needs</p> | <p><b>½ Day ROOT CAUSE CORRECTIVE ACTION (RCCA) TRAINING</b></p> <p><b>Prerequisite: None.</b></p> <p>This course is designed to provide an understanding of root cause corrective action (RCCA) process flow and implementation. The training will examine various problem scenarios and the application of root cause methods of analysis. Key points of focus covered are Containment, Risk, Direct Cause, Contributing Cause, Root Cause, Correction, Corrective Action, and effectiveness of actions taken. The course format is lecture, discussion, and learning through case study workshops.</p>   | <p><b>\$325/person</b></p>  |
| <p>Training Virtual using Zoom. Onsite Training Available: Call or email for details/quotation We will try to accommodate dates per your company's Needs</p> | <p><b>Half-Day ISO 9001 Management Training</b><br/> <b>Applications: ISO 9001:2015, AS9100D, AS 9110C, AS 9120B</b></p> <p><b>Prerequisite: None.</b></p> <p><b>Description:</b> This program is designed to provide an understanding of Management's role for the implementation of the Quality Management System baseline requirements of the ISO Series Standards, which provides the basis for many other standards and regulations. The scope of the training will include a review of quality management systems (QMS) concepts with a specific focus on management leadership, management's role and accountability, the context of the organization, the responsibility of the process owners, business operations performance effectiveness, metrics, and improvement; how the standard provides value-added tools for bottom line results and risk management. Additional discussions include the Registrar's point of view and the implementation of management strategies. The course is conducted by a practicing Registrar Lead Auditor and Business Manager, providing first-hand information; the Registrar's expectations as to what must be in place from a management perspective; how best to prepare for certification, certification upgrade, or to maintain certification status. The course format is lecture, discussion, and consultation.</p> | <p><b>\$325/person</b></p>  |

**Principal Instructor:** Michael J. Dougherty, ISO QMSLA, IAQG AS AEA, Certified Lead Auditor ISO 9001 and AS 9100 Registrar Lead Auditor

**Courses Include:** Training material sent via US Priority Mail prior to the training. Virtual Training using Zoom Platform  
Full Day Courses run from 9:00 AM to 4:00 PM. Half-day courses run from 9:00 AM to 12:00 PM  
**10% Discount for 3 or more attendees**

Contact Deidra to register. e-mail: [deidradoc@aol.com](mailto:deidradoc@aol.com) 215-816-4547, or Mike [mikedocrt@aol.com](mailto:mikedocrt@aol.com) 215-816-5656  
Registration Form on our Web site Training page: [www.dbsqualitymgmt.com](http://www.dbsqualitymgmt.com)